

Welcome to the Team



A Guide for Applying to Platinum Ambulance

Platinum Ambulance Service Limited

is a national CQC registered ambulance service, based in Sussex with operations around the UK.

Platinum Ambulance provides both emergency and non-emergency ambulance services to a range of NHS and private customers, throughout the UK.

Platinum Ambulance is a leading pre-hospital care company in Surrey and Sussex. We provide medical cover for events, worldwide repatriations, and mental health services.

We are also a training academy and a registered CPD centre.



Joining the team

Platinum Ambulance firmly believe that our people are what makes us great and as such we take great pride in having a comprehensive and thorough recruitment process.

We make no excuses that it's thorough, but we will support you through the process and can assure you it is well worth it, as you'll be joining an organisation that puts people first.

Please see our onboarding process below:

1. 'Pre-Application Form' - A short form to register your interest and show us you meet the required criteria for the role.

2. 'Pre-Application Review' - A member of our HR team will review your pre-application and be in contact with you.

3. 'Application Form' - This is your chance to really shine, so please ensure you fill in all parts of the application form

4. 'Assessment Day' - This is our opportunity to meet one another. It's a comprehensive day but you will have some fun along the way. Find out what is involved later in the guide.

5. 'Assessment Review' - Our HR team review your assessment day and make a decision about each applicant. You will be notified of the result.

6. 'Compliance' - HR will ensure they have all the relevant paperwork needed.

7. 'Mandatory e-learning' - You will need to complete online mandatory training.

8. 'Induction days' - You will need to complete 2 frontline induction days.

9. 'Welcome' - Congratulations! And welcome to the team.



Assessment Day

The assessment day is your chance to be introduced to the team and find out if Platinum Ambulance is the right organisation for you. It is also our chance to meet you and ensure you meet our high standards. Our assessment days are at our training center in Horsham.

During our assessment days you will be provided with food and refreshments.

Here is what you can expect:

1. **Introduction** - This is a welcome from us with a brief overview on what we are all about and what to expect throughout the day.
2. **Group Discussion** - This is our chance to see how you communicate within a group, you will be given a topic and asked to discuss as a group.
3. **Individual Interview** - This is a face-to-face short individual interview. Please ensure you have researched the company and key industry regulations.
4. **ILS/BLS Assessment** - You will work in pairs to conduct an ILS/ALS assessment, working to your skill grade. This is a pass/fail exercise.
5. **Clinical Exam** - You will complete a clinical exam of your grade. This is a pass/fail exam.
6. **Driving Signs Exam** - You will complete a driving signs exam. This is a pass/fail exam.
7. **Driving Assessment** - During your assessment day you will take part in a short driving assessment that may or may not include a response drive. This will be conducted by a member of our driver training team.

If you pass all the above, you will move onto the following:

1. **Trust Induction** - This is a local trust induction going through trust protocols, policies and procedures.
2. **Safeguarding** - This is a face-to-face safeguarding session to ensure compliance around safeguarding our patients.
3. **Fit test** - You will be required to complete a fit test for your FFP3 mask.
4. **Blood Test** - You will have some bloods taken to ensure you are protected against Hep C and Hep B.





What to bring with you?

Please bring ORIGINALS of the following documents on your assessment day:

- Enhanced DBS - (if already on the DBS update service).
- Proof of Address (within 3 months).
- Passport or Right to Work.
- Original Clinical Qualification.
- Original Blue Light Driving Qualification.
- Driving Licence.

What to wear?

Practical activities will require you to be able to move freely, so please ensure you wear comfortable clothing and suitable footwear. Please consider that you will be undertaking a BLS assessment and a driving assessment.





Compliance

Platinum Ambulance must ensure that each member of staff is NHS compliant.

- ✓ **Enhanced DBS Check** – It is a requirement of your contract to maintain an Enhanced DBS check on the DBS update service. If you are not already on the service, Platinum Ambulance will send you a link to complete an enhanced DBS check. You will be asked to join the update service. At Platinum Ambulance patient safety is our priority.
- ✓ **Referencing** – Platinum Ambulance require work history for the past 10 years. We must gain 2 work references and one character reference. Any gaps in your work history must be explained and evidenced.
- ✓ **Driving Licence** – Those with more than 6 penalty points on their driving licence are not accepted. We will perform regular annual checks on your driving licence.
- ✓ **Professional Registration Checks** – For registered health care professionals our system performs regular checks against the various registers available to check for any new information.
- ✓ **Contract Specific Requests** – For several of our NHS contracts we must go through a 'PIN' request process. This process includes us supplying evidence of certain information to the trust to gain their approval for you to work on their contract.
- ✓ **Right To Work** – We need to verify your right to work status by either seeing an original UK passport or immigration documents.
- ✓ **Proof of Address** – We need to verify your address by seeing an original dated utility bill or bank statement, dated within 3 months.
- ✓ **Clinical Certificates** – It is a requirement that Platinum Ambulance have a copy of your clinical and blue light driving certificates.





Contact Details

To find out more contact our HR team

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